Clinical Governance

Orthodontic Trainee Dental Nurse Course

Dr Leonard J Maguire   September 2024

- General Dental Practitioner

- Senior Clinical Lecturer CoMD / MSc AGDP Programme Lead

- DFT Educational Supervisor NIMDTA

- Clinical Advisor / Clinical Expert witness GDC

- Dental Representative LCG

- Examiner NEBDN, RCSEd & GDC

- Board Member Royal College of Surgeons Edinburgh (Dental Education & Primary Dental Care)

- Managing Director / GDP

- Family owned group of 12 dental practices across NI

- Mixed Health Service & private

- Approx. 200 staff (inc 66 dentists)

- Over 80,000 registered patients

- In-house specialities

Clinical Governance

Subject	Knowledge	Skills	Attitudes and Behaviours
	.....should be able to describe:	.....should be able to:	.....should:
1.3 **Clinical** **Governance**	1.3.1 the underlying principles of clinical governance and how it aids delivery of service to patients		1.3.2 recognise the importance of clinical governance to the quality of patient care and safety in practice

Clinical Governance

Introduction

- Pillars of Clinical Governance

- Evidence-Based Care

- Clinical Audit

- Risk Management

- Education, Training and CPD

- Patient and Public Involvement

- Staff Management

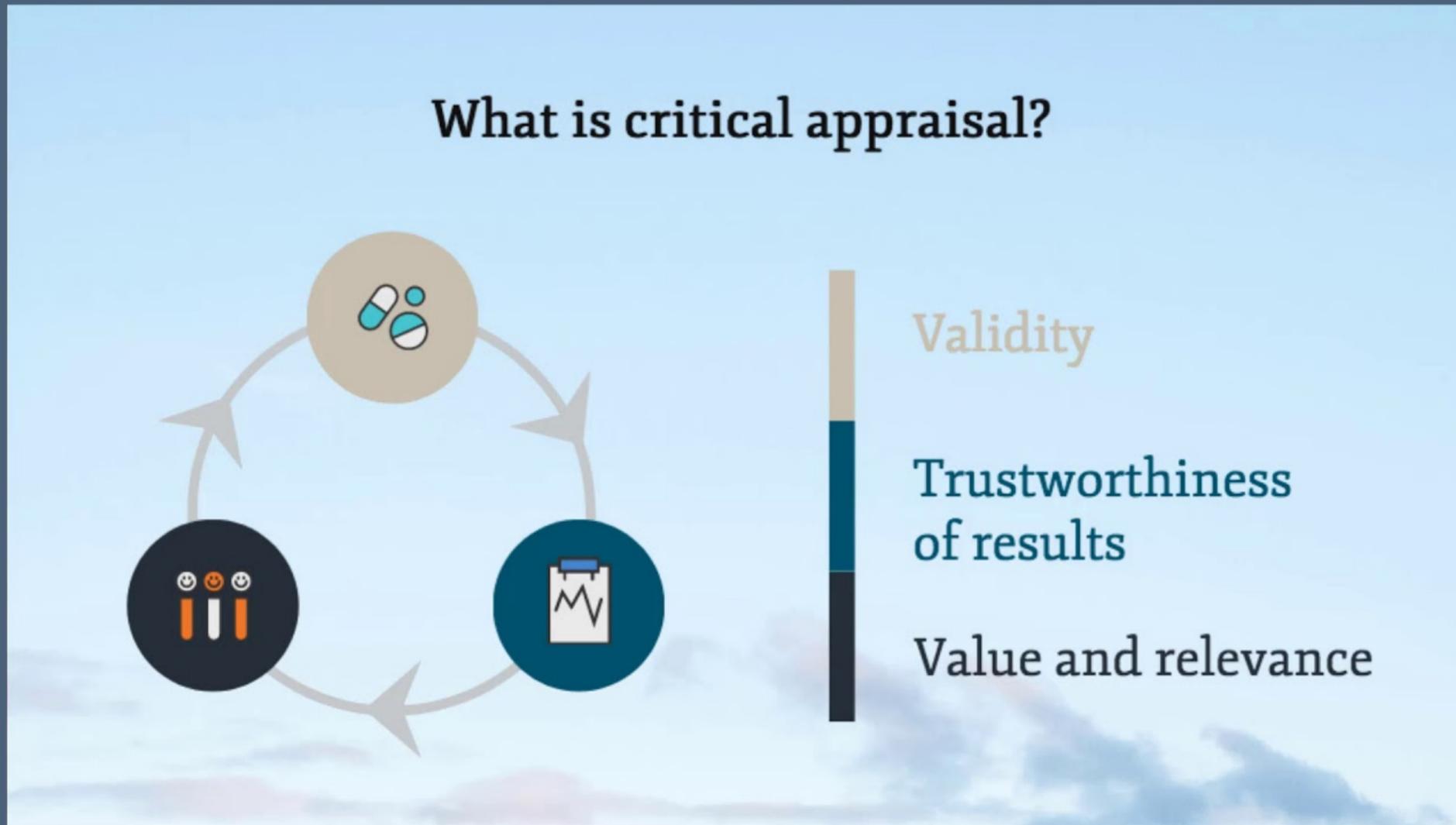- Information Management

- Delivering Effective Clinical Governance

Clinical Governance

Pillars of Clinical Governance

1. Evidence-based care

2. Clinical Audit

3. Risk Management

4. Education, training & CPD

5. Patient and public involvement

6. Information management

7. Staff management
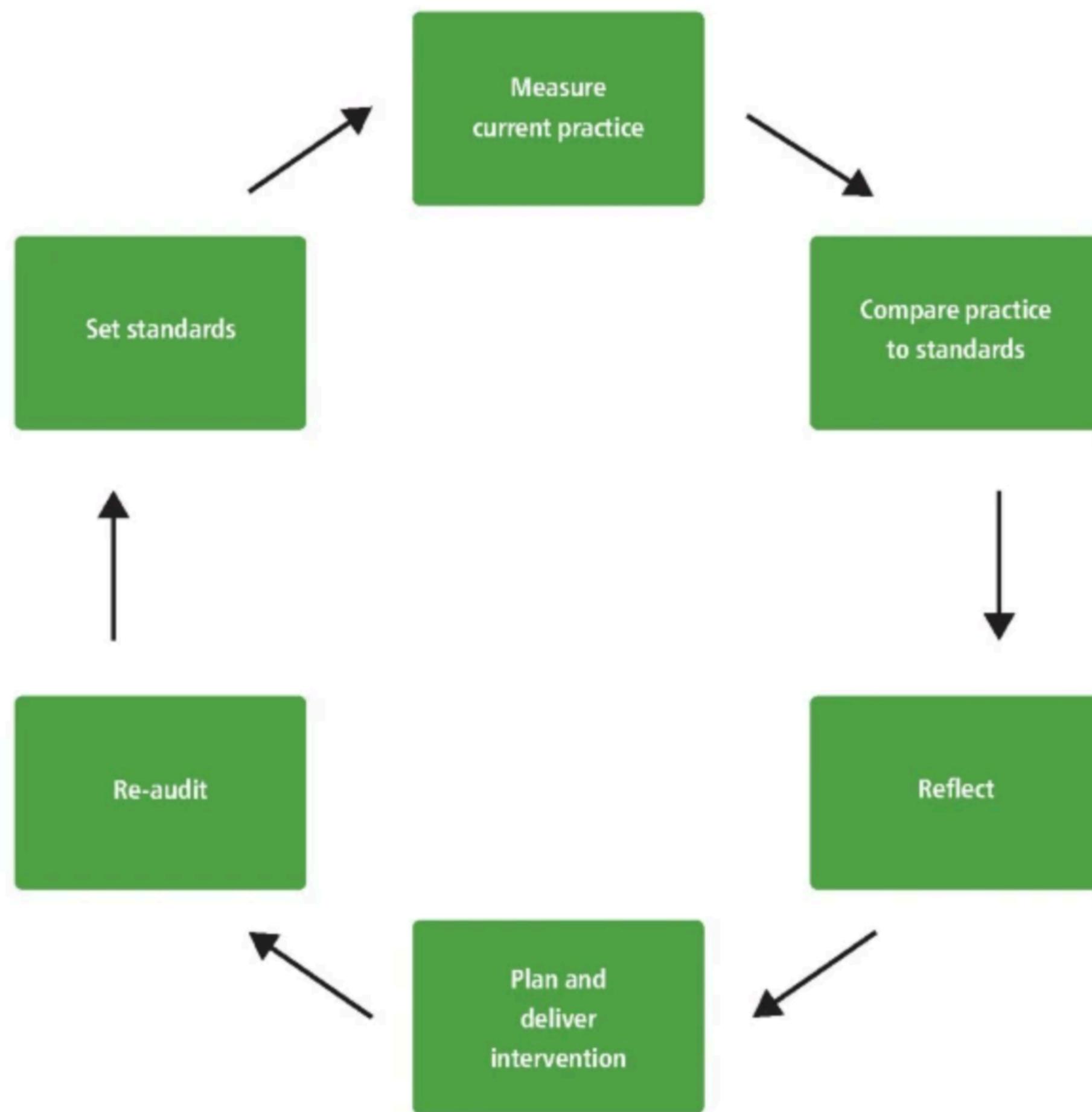
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1. Evidence-based care

What is critical appraisal?

Validity

Trustworthiness of results

Value and relevance

Clinical expertise

Best research evidence

Patient values and preferences

Clinical Governance
2. Clinical Audit

- Cyclical process

- Current practice vs set standards

- Interventions

- Re-audit

- FGDP / CGDent - established guidelines for dental radiography

- Team effort
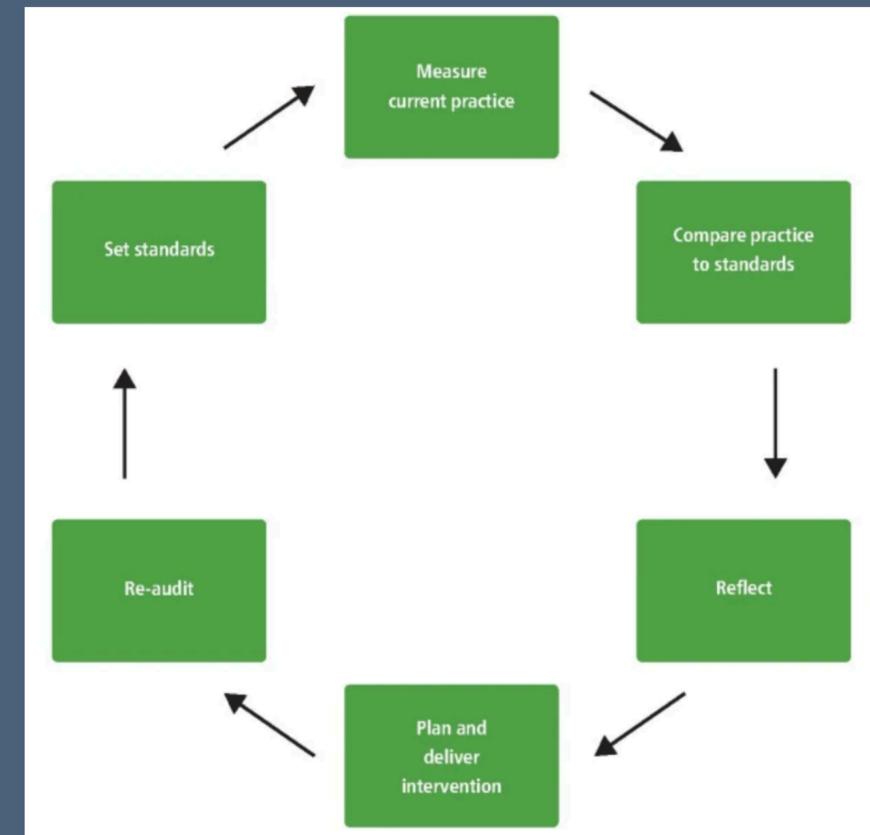
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3. Risk Management

- Nature of dentistry - Adverse Incidents

- Identify what can go wrong

- What factors influence this

- Accept AI's will occur & promote learning

- Systems in place to reduce risk

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3. Risk Management

Duty of candour
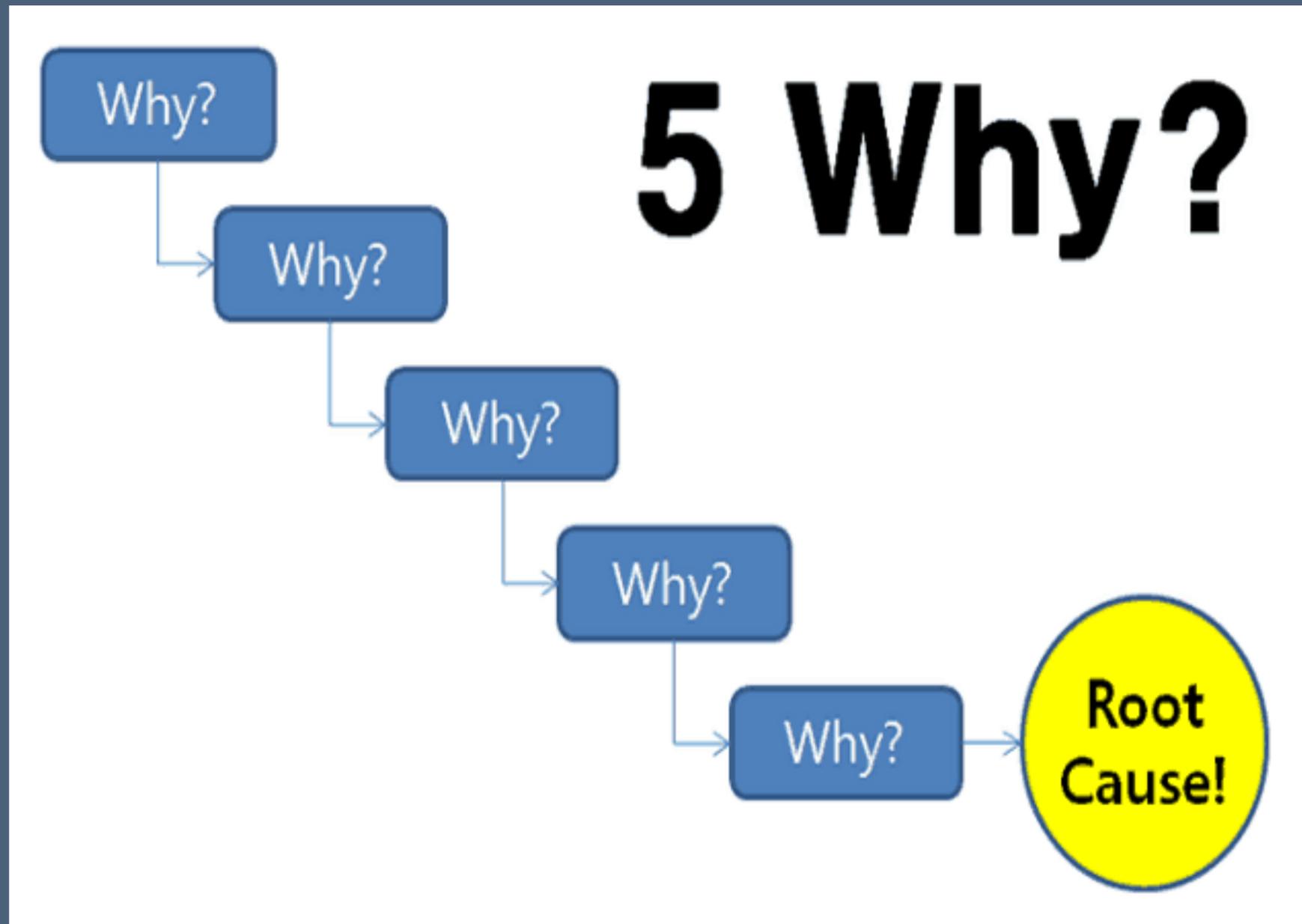
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3. Risk Management

- British Orthodontic Society - Adverse Incident Reporting page

- Allows data to be collated and disseminated to the wider orthodontic community

- Entire speciality can benefit (even if AI's are relatively rare)
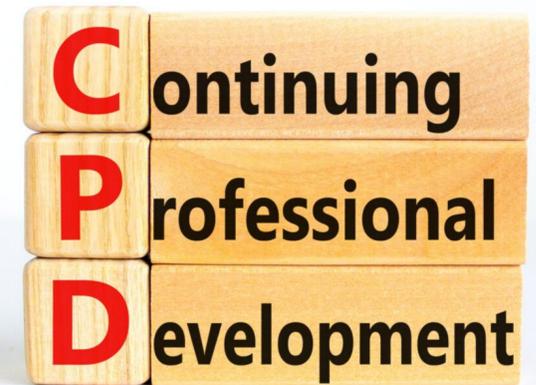
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4. Education, Training & CPD

Clinical Governance

4. Education, Training & CPD

- Medical emergencies: at least ten hours per five-year CPD cycle with at least two hours per year

- Disinfection and decontamination: at least five hours per CPD cycle

- Radiography and radiation protection: at least five hours per CPD cycle

- Legal and ethical issues

- Complaints handling

- Oral cancer: early detection

- Safeguarding

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4. Education, Training & CPD

820 × 560

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4. Education, Training & CPD

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5. Patient and Public Involvement

- Patient values and needs

- Patient satisfaction questionnaires

- Patient-reported outcome

- Patient experience measures

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6. Information Management

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Clinical Governance

6. Information Management

Principle	Explanation
Lawfulness, fairness and transparency	Processing of personal data should be lawful, fair and transparent
Purpose limitation	Personal data collected should only be utilised for the specified reason as to why it was initially collected
Data minimisation	The absolute minimum data should be collected and processed for the desired purpose
Accuracy	Personal data should be up to date. Inaccurate data should be erased or rectified without delay
Storage limitation	Personal data should only be stored for as long as needed. This will be dictated by the specified reason as to why said data was initially collected
Integrity and confidentiality	Processing to ensure security of personal data. This includes processing of data not consented for, loss or damage of personal data, and sharing of data to third parties
Accountability	A data 'controller' should be able to demonstrate compliance with all of the principles highlighted above

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7. Staff Management

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Leadership

Clinical Governance

Summary - Key Points

- Provide an overview of clinical governance.

- Explain the different aspects which comprise clinical governance.

- Promote aspects of clinical governance that should be at the forefront of our daily activity.

- Introduce practical aspects of implementing clinical governance within normal practice.

Clinical Governance

References

- Scally G, Donaldson L J. Looking forward: clinical governance and the drive for quality improvement in the new NHS England. *BMJ* 1998; 317: 61-65.

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- NHS Improvement. Root cause analysis using five whys. Available at https://improvement.nhs.uk/documents/2156/root-cause-analysis-five-whys.pdf (accessed September 2024).

- British Orthodontic Society. Adverse incidence reporting. 2014. Available at https://www.bos.org.uk/Professionals-Members/Adverse-Incident-Reporting (accessed September 2024).

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